

Small Business Communication Challenges That Can Be Solved by



Small businesses face real challenges when it comes to communication. Here's how WicommsVoice powered by Xelion can help solve them.



Blurred lines between work and personal calls

Provide a dedicated business number on your mobile or desktop, so you can separate personal life from professional calls — without needing a second phone.



Missed calls and lost opportunities

Use call routing, hunt groups, voicemail-to-email, and availability settings to ensure calls are always handled—even out of hours.



Some sectors struggle to look professional on a mobile

Xelion presents your business number when you call from the mobile app—maintaining a professional image whether you're in the office or on the move.



No way to share calls across a team

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Complicated systems or multiple apps

Xelion brings calls, contacts, messaging, and call history into one app, reducing the need for multiple disconnected tools.



No IT support or technical knowledge

Xelion is designed to be easy to use and simple to set up, even for non-technical users. Plus, support is included.



High costs or unpredictable bills

Everything is bundled into a flat monthly fee, with no surprises. You get enterprise-grade tools at a price suited to small businesses.



Limited or clunky Microsoft Teams integration

Xelion integrates directly into Teams via an app—no complex direct routing or extra licences needed.



Lack of flexibility when working remotely

Work from anywhere using desktop, laptop, or mobile apps—with access to all your business communications in one place.



Difficult to track calls or team performance

Use built-in analytics and call reporting to stay on top of call volumes, missed calls, and response times.



How can Xelion help your business?

Book a free demo of Xelion today!

Call us on **0330 174 3181** or visit **wicomms.co.uk**

